

interpreter: Hello. This is the front desk.

customer: Yes, this is room five fifteen. I'd like to know if I can change my room because I have a friend coming.

interpreter: On which days do you want the rooms changed?

customer: Just for the fourteenth and the fifteenth.

interpreter: Is it okay if we change your room to a twin room?

customer: Yes, that's fine.

interpreter: Okay, could you wait for a moment while I check?

customer: Yes. Thank you.

interpreter: Thank you for waiting. Yes, we will have a twin room available for the fourteenth and fifteenth. One night is fifteen thousand yen.

customer: That's fine. Thank you.

interpreter: And could I have the name of your friend?

customer: Yes, it's Karen Ford.

interpreter: I see. Could you spell her name?

customer: Yes. K A R E N, F O R D.

interpreter: Thank you. So you are Ms. Harris in room five fifteen, and we will change your room on the fourteenth and fifteenth.

customer: Yes, that's fine. Thank you.

interpreter: Okay. My name is Suzuki at the front desk. Thank you. Goodbye.